

Business Systems Modernization

Small Business Utilization Program

Update: January, 2004

CSC PRIME Alliance





PRIME Small Business Contract and Subcontracting Goals

Contract Date:	December 8, 1998	
Contract Length:	15 Years	
Contract Type:	IDIQ - Task Orders- Current contracting Method: Performance Based (Fixed Priced)	
Contract Focus:	IRS Business Systems Modernization (BSM)	
Subcontracting Goals:	Small Business	41%
	Small Disadvantaged Business	5%
	Women Owned Small Business	5%
	HubZone Small Business	3%
	Service Disabled Veteran-owned Small Business	3%



SCOPE OF WORK

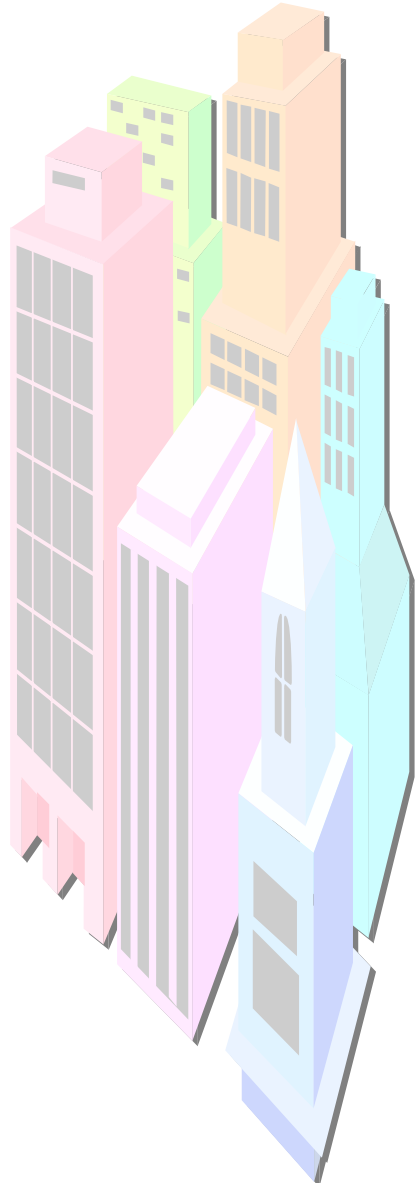
Assume lead responsibility for validating the business requirements, undertaking business process reengineering efforts, preparing business cases, developing, integrating, testing and deploying the modernized systems together with business user training and other support functions.

Develop and select the “best value” solutions from a range of competitively derived alternatives, each of which considers:

- Optimizing commercial best practices
- Using commercial-off-the-shelf-software
- Accelerating time to market
- Quantifying Systems Performance
- Minimizing Cost
- Validating Feasibility



SMALL BUSINESS OFFICE OBJECTIVE



To provide information and contractual insight that will assist qualified Small Information Technology (IT) Businesses, to effectively market their products and services to the PRIME Alliance Team.



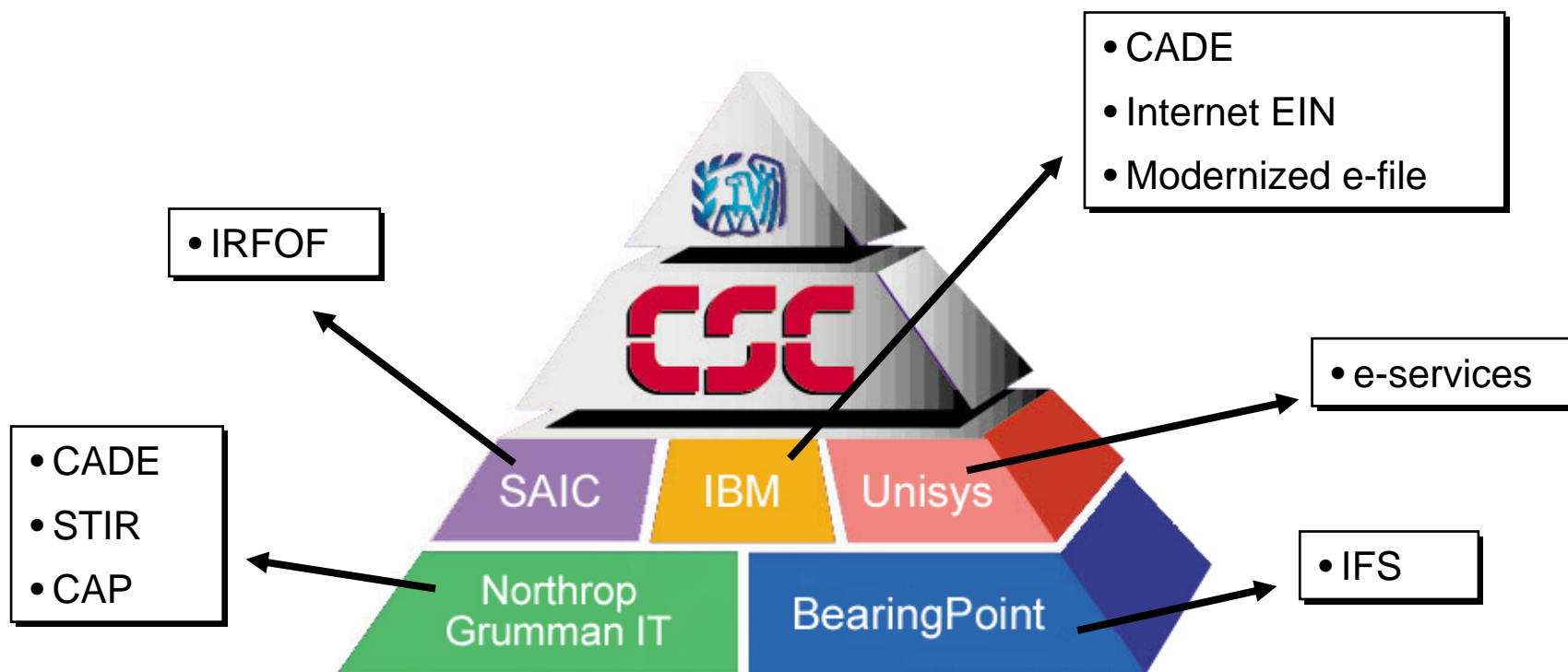
294 REPORTING for PERIOD ENDING SEPTEMBER 30, 2003

SUBCONTRACT AWARDS

<u>Description</u>	<u>4/1/03 THRU 9/30/03</u>		<u>ACTUAL CUMULATIVE</u>	
	<u>Whole Dollars</u>	<u>Percent</u>	<u>Whole Dollars</u>	<u>Percent</u>
Small Business Concerns	\$72,674,437.73	60%	\$214,019,519.00	57.3%
Large Business Concerns	\$48,559,370.16	40%	\$159,186,515.00	42.7%
TOTAL SMALL & LARGE BUSINESS	\$121,233,807.89	100%	\$373,206,033.00	100%
Small Disadvantaged Business Concerns	\$ 37,512,805.85	31%	\$ 96,293,211.00	25.8%
Women-Owned Small Business Concerns	\$ 29,193,844.36	5%	\$ 66,205,464.00	17.7%
HubZone Small Business Concerns	\$ 4,349,678.86	4%	\$ 11,808,703.00	3.2%
Veteran-Owned Small Business Concerns	\$ 1,319,553.29	1%	\$ 3,912,419.00	1.0%
Service Disabled Veteran-Owned Small Bus.	\$ 605,584.60	0%	\$ 2,523,346.00	0.7%

Alliance Partners

CSC PRIME Alliance





Program Accomplishments

- Tangible **business results delivered** to the customer:
 - Improved telephone call routing (**Customer Communication 2001**)
 - Increased tax computation capabilities (**CRM-Exam**)
 - (**Enterprise Systems Management**) monitors system performance to ensure high availability and proactive systems management capabilities
 - Pilot underway of modernized relational database (**Customer Account Data Engine**)
 - 31% of refund inquiries in 2003 filing season handled through automated online refund status application (**Internet Refund Fact of Filing**)
- (**Enterprise Lifecycle**) methodology established and accessible to via IRS Modernization Program (**Process Asset Library**)
- (**Enterprise Architecture**) and (**Enterprise Transition Strategy**) established and used to certify all proposed modernization projects
- (**Security and Technology Infrastructure Release**) is certified and forms secure, modernized infrastructure for business change projects



PRIME ALLIANCE TEAM CONTRIBUTIONS

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

SAIC

- * Computer Security & Accreditation
- * Telecommunications
- * Database Design & Development
- * Data Warehouse Development
- * Data Extract Technology
- * Web Development
- * Testing Support; Mainframe
- * Software Development

Points of Contact:

John White, Sr. Program Manager

703-610-3331

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Christine Petro, Associate Subcontracts Administrator

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PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

IBM

- * Security expertise
- * Telecommunications
- * Call Center/Voice Response Unit
- * Middleware and API Developers

Points of Contact:

Bob Gaudreau, Project Manager	301-803-3230
Hank Nardone, Business Operations Manager	301-803-2910
John Rosati, Subcontracts Program Manager	301-240-2342
Connie thompson, Small Business Liaison Officer	303-225-7490

PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

Bearing Point

- * Training
- * Telecommunications
- * Web Development
- * Programming

Points of Contact:

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Linda Glasgow, Contracts Manager	301-429-6202
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Rebecca Kehoe, Sr. Contracts Consultant	301-429-6248
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PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

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NORTHROP GRUMMAN

- * Web Hosting
- * Corporate Platform Expansion
- * Data conversion
- * Maintenance and enhancement

Points of Contact:

Jack Pepper, Program Director	301-306-2792
Farooq Minhas, Subcontract Manager	703-453-1296
Bud Smaha, Small Business Liaison Officer	301-306-2790

PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

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UNISYS

- * Enterprise architecture consulting & implementation
- * Application & systems development and integration
- * Data center modernization, consolidation, management & support

Points of Contact:

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